



"Your Good Neighbor Bank"

24 Hour Telephone Banking System

(608) 831-3203

With Middleton Community Bank's Telephone Banking System you can quickly and easily:

- Make account balance inquiries.
- Determine the last six transactions on your account.
- Obtain updates regarding ATM transactions, electronic funds or social security deposits.
- Verify interest paid and earned information during tax time.
- Make transfers.

Using The Telephone Banking System

Be sure you have your account number (s) handy. Also have your Personal Identification Number (PIN) available.

- 1** Call from any Touch-Tone phone.
(608) 831-3203
- 2** Wait for the greeting, then follow the instructions given to you over the phone. You will be offered a series of menu selections from which to choose. To access these selections from the Main Menu given, simply press the corresponding number (s)
- 3** To access the funds transfer option, you must have completed a "Request for Funds Transfer form." To obtain this, contact the bank's Bookkeeping area during business hours at (608) 831-3207.
- 4** By hitting at anytime you will be transferred to the account information and funds transfer menu.
- 5** If you wish to end this call, please hang up at anytime.

Checking Account Number

Savings Account Number

PRA/Loan Account Number

Main Menu

- For account information & funds transfer, **press 1.**
- For instructions on how to use this system, **press 2**
- To repeat this menu, **press 9.**

Account Information and Funds Transfer Menu

- For information on checking and money market accounts, **press 1.**
- For information on savings accounts, **press 2.**
- For information on loan accounts, **press 3.**
- For information on Certificates of Deposit and Individual Retirement Accounts, **press 4.**
- To transfer funds, **press 5.**
- To return to the previous menu, **press 8.**
- To repeat this menu, **press 9.**
- To speak with a customer service rep, **press 0.**

Checking and Money Market Menu

- For current balance information, **press 1.**
- For the last 6 withdrawals or checks, **press 2.**
- For deposit information, **press 3.**
- For ATM and other automatic transactions, **press 4.**
- For specific transaction inquiry, **press 5.**
- For interest information, **press 6.**
- To change your PIN, **press 7.**
- To return to the previous menu, **press 8.**
- To repeat this menu, **press 9.**
- To speak with a customer service rep, **press 0.**

Savings Account Menu

- 1** For current balance information, **press 1.**
- ABC 2** For the last 6 withdrawals, **press 2.**
- DEF 3** For deposit information, **press 3.**
- GHI 4** For ATM and other automatic transactions, **press 4.**
- JKL 5** For inquiry by amount, **press 5.**
- MNO 6** For interest information, **press 6.**
- PRS 7** To change your PIN, **press 7.**
- TUV 8** To return to the previous menu, **press 8.**
- WXY 9** To repeat this menu, **press 9.**
- OPER 0** To speak with a customer service rep, **press 0.**

Loan Account Selection Menu

1. Installment Loans 2. Mortgage Loans 3. Commercial Loans
4. PRA/Overdraft Protection 5. Home Equity Line of Credit

- 1** For current loan balance, **press 1.**
- ABC 2** For next payment due date and amount due, **press 2.**
- DEF 3** For the date and amount of last payment, **press 3.**
- GHI 4** For interest information, **press 4.**
- JKL 5** For Home Equity Line available credit, **press 5.**
- PRS 7** To change your PIN, **press 7.**
- TUV 8** To return to the previous menu, **press 8.**
- WXY 9** To repeat this menu, **press 9.**
- OPER 0** To speak with a customer service rep, **press 0.**

PRA/Overdraft Protection Menu

- 1** For current loan balance, **press 1.**
- ABC 2** For current PRA payoff, **press 2.**
- DEF 3** For available credit, **press 3.**
- GHI 4** For date & amount of last payment, **press 4.**

Certificates of Deposit and IRA Menu

- 1** For current balance information, **press 1.**
- ABC 2** For last interest paid, **press 2.**
- DEF 3** For maturity date, **press 3.**
- GHI 4** For the current interest rate, **press 4.**
- JKL 5** For interest information, **press 5.**
- PRS 7** To change your PIN, **press 7.**
- TUV 8** To return to the previous menu, **press 8.**
- WXY 9** To repeat this menu, **press 9.**
- OPER 0** To speak with a customer service rep, **press 0.**

Funds Transfer From Account Menu

- 1** To transfer funds from a checking account, **press 1.**
- ABC 2** To transfer funds from a savings account, **press 2.**
- DEF 3** To transfer funds from a Home Equity Line of Credit, **press 3.**
- TUV 8** To return to the previous menu, **press 8.**
- WXY 9** To repeat this menu, **press 9.**
- OPER 0** To speak with a customer service rep, **press 0.**

Funds Transfer To Account Menu

- 1** To transfer funds to a checking account, **press 1.**
- ABC 2** To transfer funds to a savings account, **press 2.**
- DEF 3** To transfer funds to PRA/Overdraft Protection Account, **press 3.**
- TUV 8** To return to the previous menu, **press 8.**
- WXY 9** To repeat this menu, **press 9.**
- OPER 0** To speak with a customer service rep, **press 0.**



Member FDIC

Instructions

- To access information, you will need your account number and the last four digits of the primary account holder's social security number or tax I.D. number that has been assigned as the initial PIN. The first time you access your accounts, you are required to change your social security or tax I.D. number to any other four digit number.
- The opening menu allows you to access the account selection menu and system instructions.
- The account information and funds transfer menu provides access to checking, savings, loan and time deposit accounts, as well as the ability to transfer funds.
- The checking and savings account menus provide information on your account balance, previous account activity, your last deposit date and amount, specific check information and interest information.
- The loan account menu gives access to your loan balance, payment and interest information.
- The Certificate of Deposit and Individual Retirement Account menu gives information on your account balance, maturity date and interest information.
- The funds transfer menu will allow you to transfer between pre-authorized checking, savings, PRA/Overdraft Protection and Home Equity Lines of Credit Accounts. Please contact the bank to sign up for fund transfers.
- Action keys on your telephone keypad are as follows: Eight will return you to the previous menu. Nine will repeat the menu you are in. Zero will transfer you to an operator during regular banking hours. The # key will return you to the account information & funds transfer menu.



"Your Good Neighbor Bank"

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